



COMPLAINT FORM

I. Applicant's data

Company name		Applicant's name		Phone number	
E-mail		Date of application			

II. Data of the claimed product

Invoice number		Name of product		Colour		Quantity (pcs)	
Order number		Serial number*		Control number of the product**			

III. Description of the problem

A detailed description of the subject of the complaint containing photos of the product, a video etc. (in attachment) ***:

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Suggested solution - buyer's (applicant's) demand:

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* Applies to products: with electrical equipment - label on the back wall; safes and certified lockers (LSP, LSG, LSS, SAM, SBS, SB, SAS, SAO, TSF) - rating plate.

** Back wall of the product - label with number on. In case of products in parcels, the number from the stamp on the packaging label.

*** Attached photos should present the whole product and problem areas

* mandatory field

According to Article 13 of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC, I was informed that:

Personal data administrator is „**Malow**” Sp. z o. o., ul. **Wojska Polskiego 114 A, 16-400 Suwałki**. Personal data administrator is not obliged to appoint Information Security Officer. The purpose of processing personal data is to respond to an enquiry. Basis for the processing of personal data is consent, freely given, specific, informed and unambiguous indication of the data subject’s wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to him or her. The recipients of personal data might be distributors cooperating with the administrator. The personal data will not be disclosed to recipients in third countries or international organizations. The personal data will be processed until withdrawal of consent.

The data subject has the right to access his or her personal data, to obtain rectification of inaccurate personal data, to obtain restriction of processing, to lodge a complaint to President of the Office For Personal Data Protection. Has the right to withdraw his or her consent at any time. Has the right to withdraw his or her consent in written form. Withdrawal from consent means that the administrator has no legal ground for the processing of the personal data and to offer its products. To obtain the erasure of the personal data or to be forgotten, to obtain restriction of processing, and to object to processing of the personal data. Decisions regarding the processing of personal data will not be automated, including profiling. The administrator does not intend to process the personal data for a purpose other than that for which the personal data were obtained. The provision of personal data is voluntary; however the data controller hereby informs you that the failure to provide any of the mandatory information will result in the company being unable to pursue commercial relationships with you.